

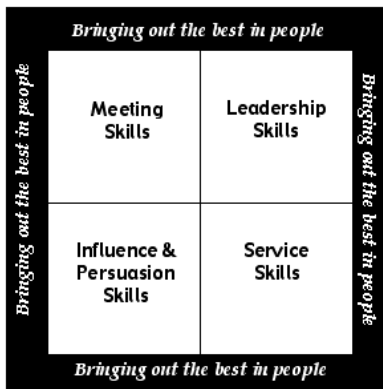


Rick Brinkman
PRODUCTIONS, INC.

Conscious Communication®



Dealing with Relatives
(Even at Their Worst)



Dr. Rick Brinkman CONTACT INFO & RESOURCES

Conscious Communication®
Keynotes & Trainings since 1980

IN-HOUSE TRAININGS, LICENSING OF FACILITATORS & DO-IT-YOURSELF TRAINING KITS

Dr. Brinkman has worked with Fortune 500 companies for over 30 years providing customized training and keynotes in the areas of communication, leadership, team

building and customer service.

Dr. Brinkman performs small group trainings, keynote speeches, and we have licensing programs for your trainers as well as “do-it-yourself” training kits.

Contact: 503-635-4145 ext. 3, seminars@rickbrinkman.com

BOOKS, AUDIOS, VIDEOS, & COMPLETE TRAINING KITS

Purchase individual learning aids at www.rickbrinkman.com or Krista (503) 635-4145 ext. 1

FREE ARTICLES

Subscribe to Dr. Brinkman’s e-newsletter, the Conscious Communicator™ and receive valuable articles on how to apply and hone your Conscious Communication® skills. **Subscribe at <http://rickbrinkman.com/enews>**

ONLINE LIBRARY OF SHORT ARTICLES

For a library of short articles by subject, **visit: <http://rickbrinkman.com/blog>**

PRIVATE COUNSELING SESSIONS

Dr. Brinkman is available for private counseling sessions over the phone. After the phone session Dr. Brinkman creates a custom hypnotic relaxation audio for you to transform your issues. You can change your reactions to anybody and anything, you can change your attitudes, habits and even address the root cause of physical symptoms.

To schedule or for more visit, write or call:

naturopathic-hypnotherapy.com

appts@rickbrinkman.com

503-635-4145

Contact Dr. Rick directly: dr.rick@rickbrinkman.com

LENS OF UNDERSTANDING



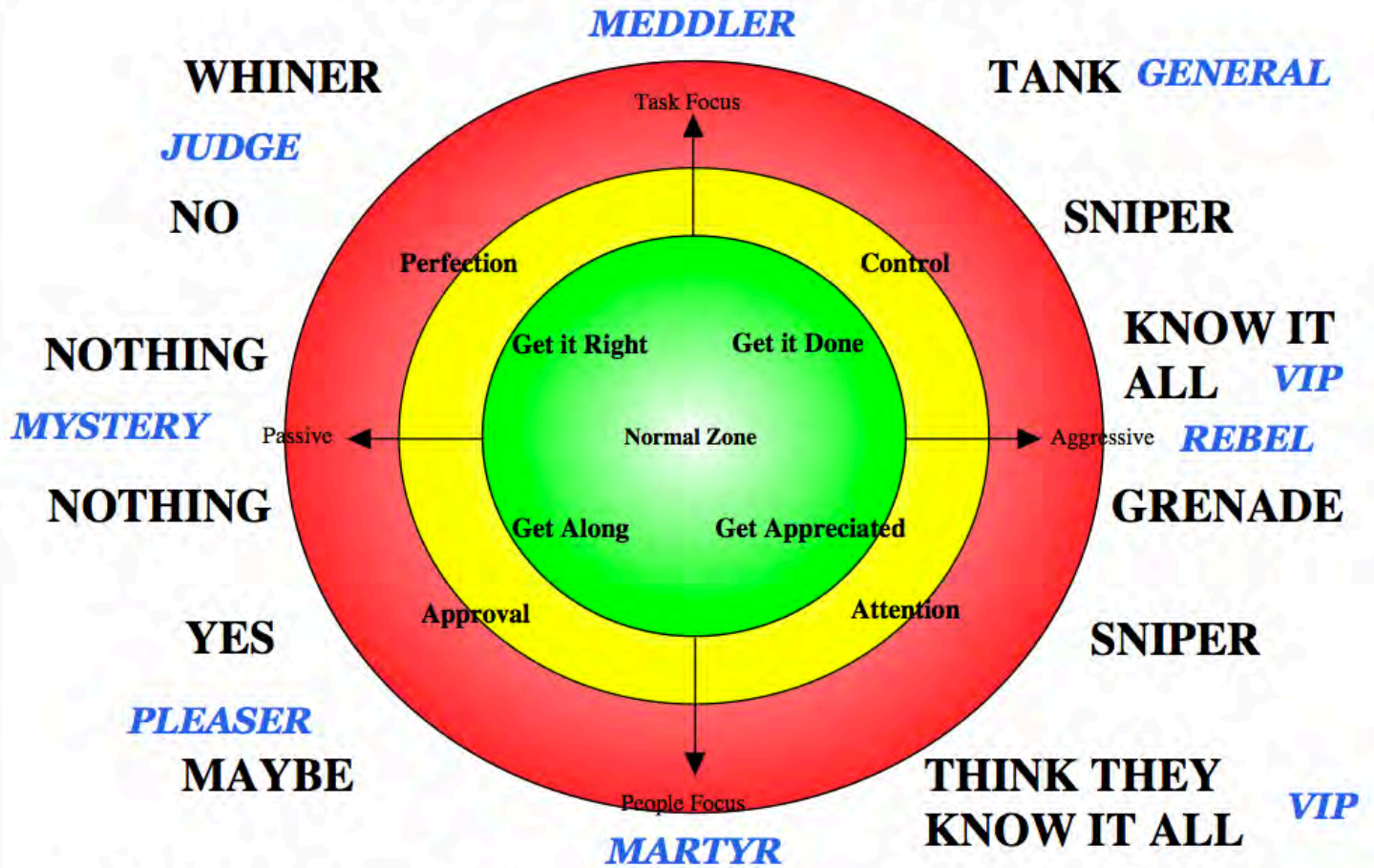
From the book: *Dealing With People You Can't Stand, How to Bring Out the Best in People at Their Worst*,
Brinkman & Kirschner, McGraw-Hill 1994,2003

LENS OF UNDERSTANDING



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LENS OF UNDERSTANDING



From the book: *Dealing With People You Can't Stand, How to Bring Out the Best in People at Their Worst*, Brinkman & Kirschner, McGraw-Hill 1994,2003 AND the book: *Dealing With Relatives* Brinkman & Kirschner, McGraw-Hill 1994,2003

DR. BRINKMAN'S RESOURCES

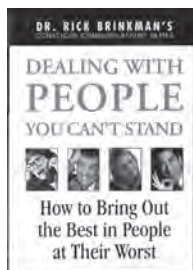
Conscious Communication® to Bring Out the Best in People

Why do people act like they do? You have the power to bring out the best in people if you know the strategy. Dr. Brinkman's programs have clear goals and specific strategies to use with Tank Attacks, Snipers, Grenades (tantrums), Know it alls, Think-they-know-it-alls, Negativity, Whining, Yes, Maybe, and Nothing people.

Available in a combination of forms to provide you with a complete learning package.

- * See the whole seminar on DVD.
- * Listen to the seminar in your car on audio CDs.
- * Read the book.
- * Use the desk reference for quick solutions.

The DVD: Experience a live seminar and easily jump to the chapter you need. (2.3 hours)



The AUDIO: Experience a live seminar and learn in your car. (4.5 hours)

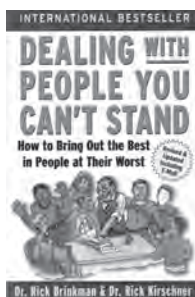


The BOOK (Brinkman & Kirschner, McGraw-Hill)

An international bestseller in 20 languages.

The DESK REFERENCE:

Quick access to all the strategies.



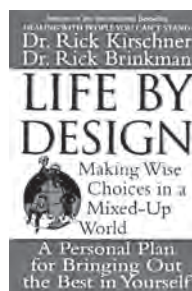
Life by Design

Master the skills of life management with Dr. Brinkman's Life By Design program. It is a system that helps you take charge of your well-being. You do this by making conscious choices - in all areas of your life - that promote optimum physical and emotional health, choices regarding your past and your future. How to take care of your body by the ways you eat, exercise and relax. How you relate to other people. How to dump old baggage and beliefs that hold you back from fulfilling your true potential. How to use your mind on purpose to break old habits and create healthy new ones.

Life by Design is based Dr. Brinkman's years in private practice and his experience in mind-body healing.

Life by Design:

The book or 4 audio CDs with pdf workbook.



Love Thy Customer

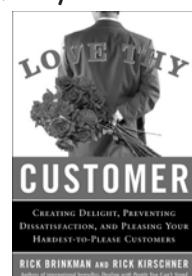
How do I serve thee, let me count the ways.

In a poetic and simple manner Love Thy Customer shows people how to pay attention to service from the Customer's point of view and how their subtle actions and words can make all the difference between great service and ho-hum service. The book not only illustrates how to make Customer's happy but how to please and recover angry or upset Customers.

It is designed to be a training in a book so that managers can have everyone on team on the same page so that their Customers feel loved!

"Pleasing Hard to Please Customers" is a complete video training program with a facilitator guide and workbooks by Dr. Brinkman.

"Love Thy Customer" is the book (Brinkman & Kirschner, McGraw-Hill)



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